



# COOLUM BEACH CHRISTIAN COLLEGE

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## Reporting Concerns of Harm and Abuse Policy- Mandatory

|                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                               |           |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------|
| <b>Purpose:</b>       | <p>The purpose of this policy is to provide written processes about –</p> <ul style="list-style-type: none"> <li>(a) how the College will respond to harm, or allegations of harm, to students under 18 years; and</li> <li>(b) the appropriate conduct of the College's staff and students</li> </ul> <p>to comply with the <i>Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) section 16.</i></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |           |
| <b>Scope:</b>         | <p>Students and staff, including full-time, part-time, permanent, fixed term and casual employees, as well as contractors, volunteers and people undertaking work experience or vocational placements at Coolum Beach Christian College</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                               |           |
| <b>References:</b>    | <ul style="list-style-type: none"> <li>• <i>Child Protection Act 1999 (Qld)</i></li> <li>• <i>Child Protection Regulation 2023 (Qld)</i></li> <li>• <i>Child Safe Organisations Act 2024 (Qld)</i></li> <li>• <i>Criminal Code Act 1899 (sections 229BB and 229BC) (Qld)</i></li> <li>• <i>Education (General Provisions) Act 2006 (Qld)</i></li> <li>• <i>Education (General Provisions) Regulation 2017 (Qld)</i></li> <li>• <i>Education (Accreditation of Non-State Colleges) Act 2017 (Qld)</i></li> <li>• <i>Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld)</i></li> <li>• <i>Education (Queensland College of Teachers) Act 2005 (Qld)</i></li> <li>• <i>Working with Children Check Act 2000 (Qld)</i></li> <li>• <i>Work Health and Safety Act 2011 (Qld)</i></li> <li>• Coolum Beach Christian College Complaints Handling Policy</li> <li>• Coolum Beach Christian College Complaints Handling Procedure</li> </ul> |                               |           |
| <b>Status:</b>        | Draft                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Supersedes:</b>            | New       |
| <b>Authorised by:</b> | College Governing Body                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date of Authorisation:</b> | June 2026 |
| <b>Review Cycle:</b>  | Annually, or as appropriate, to reflect changing legislation and environment.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Next Review Date:</b>      | June 2027 |
| <b>Policy Owner:</b>  | College Governing Body                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                               |           |

## Definitions

**Harm**, as per s 9 of the *Child Protection Act 1999*, to a child, is any detrimental effect of a significant nature on the child's physical, psychological or emotional wellbeing.

1. It is immaterial how the harm is caused.
2. Harm can be caused by—
  - a) physical, psychological or emotional abuse or neglect; or
  - b) sexual abuse or exploitation.
3. Harm can be caused by—
  - a) a single act, omission or circumstance; or
  - b) a series or combination of acts, omissions or circumstances.

**Child in need of protection**, as per s10 of the *Child Protection Act 1999*, is a child who—

- a) has suffered significant harm, is suffering significant harm, or is at unacceptable risk of suffering significant harm; and
- b) does not have a parent able and willing to protect the child from the harm.

**Sexual abuse**, as per s364 of the *Education (General Provisions) Act 2006*, in relation to a relevant person, includes sexual behaviour involving the relevant person and another person in the following circumstances—

- (a) the other person bribes, coerces, exploits, threatens or is violent toward the relevant person;
- (b) the relevant person has less power than the other person;
- (c) there is a significant disparity between the relevant person and the other person in intellectual capacity or maturity.

**Staff**, in this policy, refers to full-time, part-time, permanent, fixed term and casual employees, as well as contractors, volunteers and people undertaking work experience or vocational placements.

## Health and Safety

Coolum Beach Christian College has written processes in place to enable it to comply with the requirements of the *Child Safe Organisations Act 2024* (Qld), the *Work Health and Safety Act 2011* (Qld) and the *Working with Children Check Act 2000* (Qld).<sup>1</sup>

## Conduct of Staff and Students

All staff will ensure that their behaviour towards, and relationships with students, reflect proper standards of care for students. Staff, contractors and volunteers must not cause harm to students<sup>2</sup>.

## Reporting Inappropriate Behaviour

If a student considers the behaviour of a staff member to be inappropriate, the student should report the behaviour to:

- [Principal – kmcallister@cbcc.qld.edu.au](mailto:kmcallister@cbcc.qld.edu.au)
- [speakup@cbcc.qld.edu.au](mailto:speakup@cbcc.qld.edu.au)
- [Reportbullying@cbcc.qld.edu.au](mailto:Reportbullying@cbcc.qld.edu.au)

## Dealing with Report of Inappropriate Behaviour

A staff member who receives a report of inappropriate behaviour must report it to the Principal. Where the Principal is the subject of the report of inappropriate behaviour, the staff member must inform a director of the College's governing body<sup>3</sup>. Reports will be dealt with under the College's Complaints Handling Policy.

## Reportable Conduct Scheme Obligations

The College will comply with its obligations under the *Child Safe Organisations Act 2024* (Qld) by ensuring that reportable allegations and reportable convictions involving workers are reported internally as soon as practicable, notified to the Queensland Family and Child Commission within required statutory timeframes, and appropriately investigated and reported as required under the Act.<sup>4</sup>

An initial report under this section must include the following particulars:

- a) details of the reportable allegation or reportable conviction;
- b) the name, including any former name or alias, of the worker the subject of the reportable allegation or reportable conviction;
- c) the date of birth of the worker, if known;
- d) the name of the head of the reporting entity;
- e) whether the sector regulator for the reporting entity or the police service has been contacted about the reportable allegation or reportable conviction;
- f) the reporting entity's contact details, including its name, address and telephone number;
- g) if the worker currently performs work for the reporting entity—any action, including risk management action, taken in response to the reportable allegation or reportable conviction, including, for example—
  - i. immediate steps taken to prevent the worker from having contact with children; and

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<sup>1</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017* (Qld) s.15

<sup>2</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017* (Qld) s.16(1)

<sup>3</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017* (Qld) s.16(2)

<sup>4</sup> *Child Safe Organisations Act 2024* (Qld) s.33-37

- ii. any disciplinary action taken or proposed to be taken against the worker;
- h) any other matter prescribed by regulation.<sup>5</sup>

### **Queensland College of Teachers Obligations**

The College will comply with its obligations under the *Education (Queensland College of Teachers) Act 2005* (Qld) by notifying the Queensland College of Teachers as soon as practicable when the College begins dealing with an allegation of harm to a child involving a teacher, and again as soon as practicable once the College's dealings with the allegation are concluded.<sup>6</sup>

A notice when the College begins dealing with an allegation of harm to a child involving a teacher must include the following particulars:

- a) the name of the employing authority and, if the name of the authority is different to the name of the prescribed College, the name of the prescribed College;
- b) the name of the relevant teacher;
- c) the day the employing authority started dealing with the allegation;
- d) the allegation, particulars of the allegation and any other relevant information;
- e) details about what actions the employing authority has taken to deal with the allegation.<sup>7</sup>

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<sup>5</sup> *Child Safe Organisations Act 2024 (Qld) s.35*

<sup>6</sup> *Education (Queensland College of Teachers) Act 2005 (Qld) s.76 and s.77*

<sup>7</sup> *Education (Queensland College of Teachers) Act 2005 (Qld) s.76(3)*

## Reporting Sexual Abuse<sup>8</sup>

Section 366 of the *Education (General Provisions) Act 2006* states that if a staff member becomes aware, or reasonably suspects, in the course of their employment at the College, that any of the following has been sexually abused by another person:

- a) a student under 18 years attending the College;
- b) a kindergarten aged child registered in a kindergarten learning program at the College;
- c) a person with a disability who:
  - i. under section 420(2) of the *Education (General Provisions) Act 2006* is being provided with special education at the College; and
  - ii. is not enrolled in the preparatory year at the College.

then the staff member must give a written report about the abuse or suspected abuse to the Principal or to a director of the College's governing body immediately.

The College's principal or the director must immediately give a copy of the report to a police officer.

Under section 366B of the *Education (General Provisions) Act 2006*, the directors of a College's governing body may delegate the directors' function under section 366 to an appropriately qualified individual (this will not be the Principal or any other staff member of the College). Directors will ensure they are well briefed about the requirements of section 366B before delegating this function, including the identification of the delegation in this policy and informing the College community of the delegate/s name/s their contacts, and their role in the College's processes.

If the first person who becomes aware or reasonably suspects sexual abuse is the Coolum Beach Christian College Principal, the Principal must give a written report about the abuse, or suspected abuse to a police officer immediately and must also give a copy of the report to a director of the College's governing body immediately.

A report under this section must include the following particulars:

- a) the name of the person giving the report (the ***first person***);
- b) the student's name and sex;
- c) details of the basis for the first person becoming aware, or reasonably suspecting, that the student has been sexually abused by another person;
- d) details of the abuse or suspected abuse;
- e) any of the following information of which the first person is aware:
  - i. the student's age;
  - ii. the identity of the person who has abused, or is suspected to have abused, the student;
  - iii. the identity of anyone else who may have information about the abuse or suspected abuse<sup>9</sup>.

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<sup>8</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(2)(c)*

<sup>9</sup> *Education (General Provisions) Regulation 2017 (Qld) s.68*

## **Reporting Likely Sexual Abuse**<sup>10</sup>

Section 366A of the *Education (General Provisions) Act 2006* states that if a staff member reasonably suspects in the course of their employment at the College, that any of the following is likely to be sexually abused by another person:

- a) a student under 18 years attending the College;
- b) a kindergarten aged child registered in a kindergarten learning program at the College;
- c) a person with a disability who:
  - i. under section 420(2) of the *Education (General Provisions) Act 2006* is being provided with special education at the College; and
  - ii. is not enrolled in the preparatory year at the College.

then the staff member must give a written report about the suspicion to the principal or to a director of the College's governing body immediately.

The College's principal or the director must immediately give a copy of the report to a police officer.

Under section 366B of the *Education (General Provisions) Act 2006*, the directors of a College's governing body may delegate the directors' function under section 366 to an appropriately qualified individual (this will not be the principal or any other staff member of the College). Directors will ensure they are well briefed about the requirements of section 366B before delegating this function, including the identification of the delegation in this policy and informing the College community of the delegate/s name/s their contacts, and their role in the College's processes.

If the first person who reasonably suspects likely sexual abuse is the College's principal, the principal must give a written report about the suspicion to a police officer immediately and must also give a copy of the report to a director of the College's governing body immediately.

A report under this section must include the following particulars:

- a) the name of the person giving the report (the ***first person***);
- b) the student's name and sex;
- c) details of the basis for the first person reasonably suspecting that the student is likely to be sexually abused by another person;
- d) any of the following information of which the first person is aware:
  - i. the student's age;
  - ii. the identity of the person who is suspected to be likely to sexually abuse the student;
  - iii. the identity of anyone else who may have information about suspected likelihood of abuse<sup>11</sup>.

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<sup>10</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(2)(c)*

<sup>11</sup> *Education (General Provisions) Regulation 2017 (Qld) s.69*

## Responding to Harm<sup>12</sup>

### Harm caused by physical or sexual abuse

Under Section 13E(3) of the *Child Protection Act 1999*, if a doctor, a registered nurse, a teacher or an early childhood education and care professional forms a 'reportable suspicion' about a child "in the course of their engagement in their profession", they must make a written report.

A **reportable suspicion** about a child is a reasonable suspicion that the child:

- a) has suffered, is suffering, or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse; and
- b) may not have a parent able and willing to protect the child from the harm.

The doctor, nurse, teacher or early childhood education and care professional must give a written report to the Chief Executive of the Department of Families, Seniors, Disability Services and Child Safety (or another department administering the *Child Protection Act 1999*). The doctor, nurse, teacher or early childhood education and care professional should give a copy of the report to the principal.

A report under this section must include the following particulars:

- a) the basis on which the person has formed the reportable suspicion<sup>13</sup>;
- b) the child's name, age and sex descriptor;
- c) details of how to contact the child;
- d) details of the harm to which the reportable suspicion relates;
- e) particulars of the identity of the person suspected of causing the child to have suffered, suffer, or be at risk of suffering, the harm to which the reportable suspicion relates;
- f) particulars of the identity of any other person who may be able to give information about the harm to which the reportable suspicion relates<sup>14</sup>.

**Note, business hours (from 9am to 5pm Monday to Friday) phone number for Department of Families, Seniors, Disability Services and Child Safety Intake Service is 1300 703 762. Outside of these hours, you can contact the Department of Families, Seniors, Disability Services and Child Safety email: [cqrisintake@cs.cyjma.qld.gov.au](mailto:cqrisintake@cs.cyjma.qld.gov.au).**

**Maroochydore Child Safety Service Centre on phone (07) 5376 9500 (Sunshine Coast only).**

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<sup>12</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16 (1) and(2)(d)*

<sup>13</sup> *Child Protection Act 1999 s.13G (2)(a)*

<sup>14</sup> See *Child Protection Regulation 2023 (Qld) s.4 "Information to be included in reports"*

## Harm Caused By Psychological or Emotional Abuse or Neglect

When the College receives any information alleging 'harm'<sup>15</sup> to a student (other than harm arising from physical or sexual abuse) it will deal with the situation compassionately and fairly so as to minimise any likely harm to the extent it reasonably can, this may include reporting through the principal to Child Safety.<sup>16</sup> If the harm is not at a level that is otherwise reportable to Child Safety, the matter should be referred to the principal, who may then refer the matter to Family and Child Connect.

## Responsibilities under Criminal Code Act 1899 (Qld)

The *Criminal Code Act 1899* includes two offences that pertain to the failure to report a child sexual offence and the failure to protect a child against a child sexual offence. A child sexual offence is an offence of a sexual nature by an adult against a child under 16 years or a person with an impairment of the mind.

### Failure to Report<sup>17</sup>

Under section 229BC of the Code, all adults must report sexual offences against a child by another adult to police as soon as reasonably practicable after the belief is, or ought reasonably to have been, formed. Failure to make a report, without a reasonable excuse, is a criminal offence. This offence applies to all adults inclusive of students 18 years or older, as well as parents/guardians and volunteers at the College. A reasonable excuse not to make a report under the *Criminal Code Act 1899* includes that a report has already been made under the *Education (General Provisions) Act 2006* (reporting sexual abuse or likely sexual abuse) and the *Child Protection Act 1999* (reporting significant harm or risk of significant harm) as per this policy.

### Failure to Protect<sup>18</sup>

Under section 229BB of the Code, all adults in positions of power or responsibility within institutions to reduce or remove the risk of child sexual offences being committed must take reasonable steps to protect children in their care from a child sexual offence. A failure to protect is an offence.

## Awareness

The College will inform staff, students and parents of its processes relating to the health, safety and conduct of staff and students in communications to them and it will publish these processes on its website<sup>19</sup>.

The College ensures that staff, students, and parents are informed of its child protection processes through a consistent and transparent communication framework. Information is made readily accessible via the College website and MyCool. Staff receive detailed guidance during induction and ongoing training, while students are informed through age-appropriate communication such as assemblies and student diaries. Parents are introduced to the College's child protection expectations and procedures during enrolment interviews and have ongoing access to this information through published materials and the College office. This multi-layered approach ensures that all members of the College community are aware of, and understand, the processes in place to support student safety and wellbeing.

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<sup>15</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(7): the definition of 'harm' for this regulation is the same as in section 9 of the Child Protection Act 1999 (Qld)*

<sup>16</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16 (1)(a)*

<sup>17</sup> *Criminal Code Act 1899 (Qld) s.229BC*

<sup>18</sup> *Criminal Code Act 1899 (Qld) s.229BB*

<sup>19</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(4)(a)*



## Accessibility of Processes

Processes relating to the health, safety and conduct of staff and students are accessible on the College website and will be available on request from the College administration<sup>20</sup>.

## Training

The College will train its staff in processes relating to the health, safety and conduct of staff and students on their induction and will refresh training annually<sup>21</sup>.

The College ensures that all staff are appropriately trained in implementing its child protection processes through a structured and well-documented approach. Training is provided during staff induction and reinforced through mandatory annual professional learning, ensuring all staff remain informed of current legislative requirements and College procedures. The governing body monitors compliance through maintained evidence such as training sessions, records of child protection and induction documentation. In addition, the College undertakes regular reviews of the handling of complaints and incidents to evaluate the effectiveness of practices and identify areas for improvement, ensuring a consistent and accountable approach to student safety and wellbeing.

## Implementing the Processes

The College will ensure it is implementing processes relating to the health, safety and conduct of staff and students by auditing compliance with the processes annually<sup>22</sup>.

## Complaints Procedure

Suggestions of non-compliance with the College's processes may be submitted as complaints under CBCC Complaints Handling Policy and Procedure<sup>23</sup>.

## Related Policies and Procedures

- Coolum Beach Christian College Student Safety and Wellbeing Policy
- Coolum Beach Christian College Work Health and Safety Policy
- Coolum Beach Christian College Concerns of Harm and Abuse Reporting Form

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<sup>20</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(4)(b)*

<sup>21</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(4)(c)*

<sup>22</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(4)(d)*

<sup>23</sup> *Education (Accreditation of Non-State Colleges) Regulation 2017 (Qld) s.16(5) and s.16(6)*

## Appendix 1

### Summary of Reporting

| Who                                   | What abuse                                                | Test                                                                                             | Report to                                                                                          | Legislation                         |
|---------------------------------------|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------------------------|
| All staff                             | Sexual                                                    | Awareness or suspicion<br><br>Sexually abused or likely to be sexually abused                    | Principal or to a director of the governing body, through to police immediately                    | EGPA sections 366 and 366A          |
| Principal if 'first person'           | Sexual                                                    | Awareness or suspicion<br><br>Sexually abused or likely to be sexually abused                    | A director of the governing body and police immediately                                            | EGPA sections 366 and 366A          |
| Teacher and registered nurse          | Sexual and physical                                       | Significant harm; and<br><br>Parent may not be willing and able                                  | Confer with principal, report to Child Safety                                                      | CPA sections 13E and 13G            |
| All staff                             | Physical, psychological, emotional, neglect, exploitation | Significant harm, and<br><br>Parent may not be willing and able                                  | Principal, through to Child Safety                                                                 | Accreditation Regulation section 16 |
| All staff                             | Any                                                       | Not a level that is otherwise reportable to Child Safety                                         | Family and Child Connect, may refer with consent or Principal, through to Family and Child Connect | CPA sections 13B and 159M           |
| Principal                             | Any                                                       | Not a level that is otherwise reportable to Child Safety                                         | Family and Child Connect, may refer without consent                                                | CPA Sections 13B and 159M           |
| Employing authority (Principal/Board) | Harm or likely harm due to the conduct of a teacher       | When you start to deal with an allegation, and<br><br>When you finish dealing with an allegation | Queensland College of Teachers                                                                     | QCT sections 76 and 77              |
| Any member of the public              | Any                                                       | Significant harm, and<br><br>Parent may not be willing and able                                  | Child Safety                                                                                       | CPA section 13A                     |

| Who                                                                              | What abuse                                                 | Test                                                                                                                                                                                                                                                                                                                                        | Report to                                                                                                                                                                                                             | Legislation                       |
|----------------------------------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| Any adult including students 18 years or older, parents/guardians and volunteers | A child sexual offence against a child by an adult         | <p>Gains information that causes the adult to believe on reasonable grounds, or ought reasonably to cause the adult to believe, that a child sexual offence is being or has been committed and</p> <p>(b) at the relevant time, the child is or was—</p> <p>(i) under 16 years; or</p> <p>(ii) a person with an impairment of the mind.</p> | Police as soon as reasonably practicable after the belief is, or ought reasonably to have been, formed                                                                                                                | Criminal Code section 229BC       |
| All workers                                                                      | Reportable allegation or reportable conviction by a worker | <p>Reasonable belief that a worker has committed—reportable conduct; or misconduct that may involve reportable conduct.</p> <p>It is irrelevant whether or not the conduct or misconduct is alleged to have occurred in the course of the worker performing work for the College (entity).</p>                                              | <p>Head of Entity or their delegate, as soon as practicable.</p> <p>Where the allegations involve the Head of Entity, the notification must be made to the QFCC. May also go to a director of the governing body.</p> | CSO Act section 33                |
| Head of the Reporting Entity (Head of Entity) or their delegate                  | Reportable allegation or reportable conviction by a worker | <p>Reasonable belief that a worker has committed—reportable conduct; or misconduct that may involve reportable conduct.</p> <p>It is irrelevant whether or not the conduct or misconduct is alleged to have occurred in the course of the</p>                                                                                               | <p>QFCC initial notification within 3 business days.</p> <p>QFCC either interim or final report, within 30 business days.</p>                                                                                         | CSO Act sections 34, and 30(1)(c) |

| Who               | What abuse                                                   | Test                                                                                                                                                                                                                                                                                                                 | Report to                       | Legislation           |
|-------------------|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------------------|
|                   |                                                              | worker performing work for the College (entity).                                                                                                                                                                                                                                                                     |                                 |                       |
| <b>Any person</b> | Reportable allegation or reportable conviction by any worker | <p>Reasonable belief that any worker has committed—reportable conduct; or misconduct that may involve reportable conduct.</p> <p>It is irrelevant whether or not the conduct or misconduct is alleged to have occurred in the course of the worker performing work for the College (entity) or any other entity.</p> | May report to QFCC at any time. | CSO Act section 33(4) |